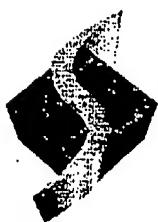


OCT 05 2006

**SILVERBROOK RESEARCH Pty Ltd**

393 Darling Street Balmain NSW 2041 Australia

PO Box 207 Balmain NSW 2041 Australia

Phone: +61 2 9818 6633 Fax: +61 2 9555 7762

Email: Info@silverbrookresearch.com

ACN 066 573 671

FACSIMILE MESSAGEDate **October 6, 2006**To: **Group Art Unit 2876**Fax No.: **0011 1 571 273 8300**Subject: **United States Patent Application No. 10/815,647**
Inventors/Assignors: Kia Silverbrook and Paul Lapstun
Assignee: SILVERBROOK RESEARCH PTY LTDOur Ref: **HYG001US**Total Number of Pages (including this) : **15**

Please find enclosed a response to the Office Action dated September 21, 2006, of Examiner Lisa M Caputo.

Yours sincerely,

Kia Silverbrook

Paul Lapstun

Encl.

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TRANSMITTAL FORM <i>(to be used for all correspondence after initial filing)</i>													
Total Number of Pages in This Submission	15												
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;">Application Number</td> <td>10/815,647</td> </tr> <tr> <td>Filing Date</td> <td>April 2, 2004</td> </tr> <tr> <td>First Named Inventor</td> <td>Kia Silverbrook</td> </tr> <tr> <td>Art Unit</td> <td>2876</td> </tr> <tr> <td>Examiner Name</td> <td>Lisa M. Caputo</td> </tr> <tr> <td>Attorney Docket Number</td> <td>HYG001 US</td> </tr> </table>		Application Number	10/815,647	Filing Date	April 2, 2004	First Named Inventor	Kia Silverbrook	Art Unit	2876	Examiner Name	Lisa M. Caputo	Attorney Docket Number	HYG001 US
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First Named Inventor	Kia Silverbrook												
Art Unit	2876												
Examiner Name	Lisa M. Caputo												
Attorney Docket Number	HYG001 US												

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below): _____
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Kia Silverbrook and Paul Lapstun
Signature	<i>Kia Silverbrook and Paul Lapstun</i>
Date	October 6, 2006

CERTIFICATE OF TRANSMISSION/MAILING	
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.	
Typed or printed name	Kia Silverbrook and Paul Lapstun
Signature	<i>Kia Silverbrook and Paul Lapstun</i>
Date	October 6, 2006

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Serial Number: 10/815,647
Application Filed: April 2, 2004
Applicant: Kia Silverbrook, and Paul Lapstun
Application Title: Obtaining Product Item Assistance
Examiner/GAU: Lisa M. Caputo 2876
Dated October 6, 2006
At: Balmain, NSW
Docket No. HYG001US

AMENDMENT B

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of September 21, 2006, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper. The Applicant submits that these amendments introduce no new matter.

Remarks/Arguments begin on page 13 of this paper.